# **CARMEN CHENG (she/her)**

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#### **EDUCATION**

#### **MS/PhD in Computer Science**

Nanyang Technological University, Singapore

- One of six candidates selected for the Alibaba-NTU Talent Programme.
- Research interests: Multimodal LLMs and VLMs; AI ethics, fairness, and legislations (particularly the social impacts of AI); interpretability of black-box systems; debiasing and causality.

# BA with Honors in Computer Science, Critical Media & Cultural Studies

Rollins College, Winter Park, FL, USA

- Summa Cum Laude, GPA: 3.9/4.0
- One of seven students to receive the Alfond Scholarship to attend Rollins College. •

#### RESEARCH

# Hallucination in Lightweight MLLMs

- ٠ Manuscript in preparation for submission.
- We investigate training-free solutions to alleviate hallucination in lightweight MLLMs on strictly visualdependent VOA benchmarks.

# **Towards Debiased Source-Free Domain Adaptation**

- Pending publication status. •
- Identified a critical shortcoming of conventional SFDA in addressing source-learned spurious correlations and proposed a simple contrastive objective for bias mitigation during adaptation.

#### Predictive Analytics in the Criminal Justice System: Media Depictions and Framing

- Presented at the ACM Student Research Competition at the 2018 Grace Hopper Celebration of Women in Computing in Houston, TX.
- Studied the socioeconomical implications of US law enforcement and predictive policing through an analysis (i.e., grounded theory approach) on language and framing adopted by news media.

# Predicting the Popularity of Songs Using Musical Features

- Presented at the Student-Faculty Collaborative Scholarship at Rollins College. ٠
- Investigated the impact of acoustical features and other metadata on the likeliness of a song becoming a hit and reaching the Billboard charts using a single-variable logistic regression model for classification.

# WORK EXPERIENCE

#### Al Advisor

Wenti Labs, Singapore

Engineer a solution to autonomously identify specified architectural symbols (e.g., light fixtures) from high-resolution construction floor plans.

# **Research Consultant**

Nanyang Technological University, Singapore

Lead research and development on the use of large language models to assess the student essay writing process and generate a detailed summary of insights and feedback (for use by educators).

# **Technical Product Owner and Full-Stack Developer**

# Zuellig Pharma, Singapore

Led a team of 60+ engineers on eZConsult, a telehealth app with over 2,000,000 registered users, and eZVax, a fully scalable COVID-19 vaccine management solution for client use in the Philippines.

# Site Reliability Engineer (Siri Search)

Apple Inc., Singapore

Managed and troubleshooted multiple environments hosted in data centers across the world to ensure 100% up-time for production services.

# **SKILLS & PROFICIENCIES**

Languages: English, Mandarin Technical: Python, pytorch, Java, R, MATLAB, SQL; Linux, Docker, Azure

Eligible for the <u>H-1B1 visa</u> in the US and the <u>HPI visa</u> (non-sponsorship) in the UK.

#### 2024 – Present

2024 – Present

# 2020 - 2022

# 2018 - 2019

Ongoing

2022 – Present

2014 - 2018

2024

2018

2017